

27 January 2022

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14 FOLLYFIELD
HANKERTON
SN16 9LA



Waste Management
County Hall
Bythesea Road
Trowbridge
Wiltshire
BA14 8JN

Ref: 100121021647

Dear Resident,

IMPORTANT INFORMATION – Changes to your household waste collection

Last year, 83% of the waste managed by Wiltshire Council was diverted from landfill to be recycled, composted, or converted into energy. To maximise the amount of waste diverted from landfill, we have reviewed the efficiency of the collection rounds. As a result, **the collection day for your household waste bin/bags will be changing.**

Your current and new collection arrangements are shown in the table below:

Containers	Last collection date for current arrangement	First collection date for new arrangement
Household waste bin/bags	Wednesday 16/02/2022	Wednesday 09/03/2022

After Wednesday 09/03/2022, your household waste collections will remain fortnightly on a Wednesday. Please note that these changes may not be immediately visible on your online collection calendar at www.wiltshire.gov.uk/rubbish-collection-days.

This change will not affect recycling or garden waste collections. Your collection day for these services will not change. It is only the household waste collection day that is changing. Our collection rounds are continually assessed for efficiency so the **time** of collections may change without notice.

We know that these changes will mean that some households will experience more than 14 days between the last collection under the old schedule and their new collection date. If you have more waste on **Wednesday 09/03/2022** than will fit into your general waste bin, you may leave up to three bags of additional waste beside it for collection. As the council normally operates a “no side waste” policy, this arrangement to collect extra waste will be in place for this first collection only.

Please ensure your waste and recycling containers are placed out by 7am on the collection day and taken back in as soon as possible after collections have been completed. Bins must be presented with the lids closed, and waste should be placed in the bin in securely tied bags.

NEVER put batteries, electrical items or gas canisters in your recycling or waste containers. These can cause fires in the collection vehicle or at the waste management facilities. Battery take back schemes are in place at most retailers of electrical items, including supermarkets, or you can take them to a household recycling centre (HRC). Gas canisters and household electrical items can also be taken to any of our HRCs.

Please see the enclosed leaflet for more information about the council’s waste and recycling services. Further information is also available at www.wiltshire.gov.uk/waste.

Kind regards

Waste Management

Email: wasteandrecycling@wiltshire.gov.uk